

# NETJETS

05/11/2015

Dear Sir/Madam,

We have been working with Cortel in partnership for 18 years. Throughout that time they have provided us a first class service in terms of support and mobile telephony management. I have not once throughout our companies working together had a bad experience, which demonstrates the high level of service they provide.

In recent history NetJets Europe transferred our entire UK fleet of devices from Vodafone to O2. Cortel managed this process for us from start to finish over a period of two days without any issue at all. Transferring over 200 connections without any downtime was highly impressive.

We have also changed over our Blackberry handsets, moving over to iPhone. Again Cortel have managed this entire process seamlessly.

I cannot speak high enough of Cortel's dedication to service, expertise and management of telephony services. I would highly recommend using them.

A handwritten signature in black ink, appearing to be a stylized 'A' or similar character.

IT Team Leader