

To whomever it may concern,

Cortel have been our telecommunication partners for over 15 years. They handled both fixed and mobile telephony during that time.

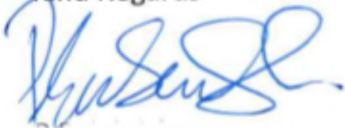
During that period, they have provided us with assistance and advice to introduce, VOIP, BES & Blackberry's, ADSL, FTC and smartphones to help improve the efficiency of our business.

Their customer service has been first class, in fact our account manager Kaf has taken calls on the weekends to deal with queries from the CEO. They have been unbiased in their advice to us and have always been very professional in our dealings.

Three years ago, we went directly to the provider based purely on price point, unfortunately it became clear very quickly that the level of service provided was not anywhere near the level provided by Cortel and in effect the saving were really not worth the time and effort.

I have no issues recommending Cortel for the Communications needs of your company.

Kind Regards



Financial Controller

Queensway